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Phone: 480 661-5629 Fax: 480 661-7589

January 6, 2005

Linda Rodriguez 
5515 S. Apache
Globe Arizona 85501

Re: JCG Digital Audio Court Recording System Quote

Linda,

JCG Technologies, Inc. is pleased to present this price quote for the supply and installation of Veri-Scribe based digital audio recording systems.

Listed below are some of the benefits the agency will receive when using the JCG solution.

- High quality audio recording...no more scratchy tapes.
- Instant and direct archival of the digital audio onto CD-ROM or a network storage location.
- The JCG solution is designed to look and operate just like a simple tape recorder. This makes for a short learning curve.
- Audio files are easily and rapidly annotated using an integrated annotation package.
- Stores recordings on the system's hard drive, for immediate on-line access.
- Permits users to **easily copy** recordings to CD-R/CD-RW or a network attached storage (NAS) device.
- Permits users to annotate audio recordings during, and after the recording session. **The annotations are made within the recording software, NOT via a separate program.**
- **Is based on an ODBC SQL database**, enabling the agency to integrate audio with other software solutions (i.e. case management systems).
- **Veri-Scribe is 100% compatibility with your existing system hardware.**
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The schedule of equipment required to outfit your courtrooms is shown in Attachment A. This schedule identifies services, hardware and software that would be required to implement the JCG system for your organizations recording needs.

Please pay special attention to Attachment B, which shows the minimum specifications of the required computer hardware and software.

The JCG Technical Support Package Plan is described in Attachment C.

Please do not hesitate to contact me if you have any questions or require any additional information. We are looking forward to working with you.

Sincerely,

Jim Duggan
Account Manager
JCG Technologies, Inc.
Phone: 480-726-7544
E-mail: jmduggan@jcgtechnologies.com

Attachment A

Items to be supplied by JCG Technologies Inc.

PC Based Software Solution

Product	Quantity	Unit Price	Total Price
JCG 4-Channel Portable Recording Kit	1		\$6,495
Includes:			
Veri-Scribe Recorder, Player, Annotator with Backup Software	1		
MX645 Mixer	1		
Wheeled travel Case	1		
Power Strip	1		
1 Set of (4) Audio technical Pro 44 Microphones w 20 foot Cables	1		
Installation and Training	1		500
Technical Support	1		425
Annotation Software VS-CPA (per node)	1	595	595
Headset	1	25	25
Total			\$8,040
Options			
Foot Pedal	1	75	75
Digital Clock Display	1	395	395
Shure LX-14 Wireless Transmitter and Battery Pack			850
Annotation Software VS-CPA (per node)	1	595	595

Prices are effective until January 7, 2005. Prices do not include tax (7.95%) or shipping and handling charges.

Installation and Training

Unless specifically noted and quoted in Exhibit A, the Customer will be responsible for providing:

1. All computers and laptops. Prior to the JCG hardware and software installation all computers must be configured as per the product specifications.
2. All microphones, cables and microphone stands. When connecting to a JCG Technologies, Inc supplied mixer, the microphone cables must be terminated with male XLR connectors.
3. All PC/LAN connections and cabling (if the audio is to be archived over the network).
4. All cabling for connecting the JCG system to any of the Customer's external systems/devices (i.e. PA system for audio playback, other recording devices, etc).
5. PC speakers, power supply and cables for PC sound card based playback of the audio.

Our installation personnel will load JCG supplied software and install JCG supplied hardware onto the court computers that meet or exceed the specifications described in this proposal. Please advise us of the model and configuration of the computers so that we can verify suitability prior to delivery.

Installation is quoted on a per day basis. The quoted price assumes ready access to the Customers' facility. The Customer may be responsible for additional installation charges if it does not make the facility available to complete the installation in the time frame quoted, does not provide equipment per the product specifications and/or does not provide the items (if applicable) noted above.

Operator training will be provided on the same day as the installation. For training to be most affective it is preferable to have a maximum of 5 persons per session.

Attachment B

Computer Hardware & Software Minimum Requirements

This document details the MINIMUM specifications required for the JCG supplied products. This information makes no allowance for other applications that may run on the computer at the same time. Adding memory and increasing the processor speed will significantly improve performance, especially if the computer will be running other applications.

Minimum System Requirements

Recording Software

For PC 4-Channel Recording:

- Pentium 4, 1.5 GHz or higher processor
- 512+ MB RAM
- Microsoft® Windows® 2000 Professional or XP
- PCI Card Slot
- Windows® SoundBlaster compatible, full duplex stereo sound playback support
- 256-color, 800 x 600 video display
- 10GB or more free hard drive capacity
- Parallel Port 1 with DB-25F connector (required)

Required for Optional Hardware:

- COM port for JCG External Courtroom Clock Display
- USB port for compatible foot pedal to control audio playback

NOTE: As with any software, there are minimum hardware and software requirements, which need to be in place prior to installing and using JCG supplied software. While the attached list is minimum specification, it is important to be aware that using additional programs in combination may require a higher specification.

Attachment C

JCG Technical Support Service Contract

As a JCG customer you may purchase a technical support contract. Technical support contracts are annual (1) year agreements.

The JCG Technical Support Service Contract includes:

- Unlimited calls from 5am to 5pm PST, excluding JCG holidays and weekends.
- Electronic logging of issues and questions (email & Web) 24 hours per day.
- On-line access and hardcopies of all released Technical Support memos.
- On-line access to product documentation.
- Software fixes via electronic download; physical media is extra cost.

Pricing

The JCG Technical Support Service Contract is a site-based contract. All JCG supplied software products installed at the site are eligible for technical support. The total number of recording packages installed and registered is used to determine the number of rooms covered under the contract. Contract pricing is as follows.

<u>Number of Recording Systems Installed</u>	<u>Annual Contract Cost</u>
1	\$425

All JCG supplied products must be registered with JCG to be eligible for support.